



SWAZILAND GOVERNMENT GAZETTE EXTRAORDINARY

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PUBLISHED BY AUTHORITY

LEGAL NOTICE NO. 32 OF 2011

THE SWAZILAND WATER SERVICE CORPORATION ACT, 1992
(Act No. 12 of 1992)

THE ALTERATION OF WATER AND SEWER CHARGES NOTICE, 2011
(Under Section 32 and 41)

In exercise of the powers conferred by Section 32 and 41 of the Swaziland Water Services Corporation Act No. 12 of 1992, the Minister for Natural Resources and Energy issues the following Notice -

Citation and Commencement

1. (1) This Notice may be cited as the Alteration of Water and Sewer Charges Notice, 2011.
- (2) This Notice shall come into force on the date of publication.

Alteration of Charges

2. The Water and Sewer charges are altered as reflected on the attached schedule.

Revocation of Legal Notice No. 104 of 2010

3. Legal Notice No. 104 of 2010 is revoked.

JINNO NKAMBULE
PRINCIPAL SECRETARY
MINISTRY OF NATURAL RESOURCES AND ENERGY

SWAZILAND WATER SERVICES CORPORATION
Tariff Structure for 2011 /2012 to 2013 / 2014

		2010/2011 E	10.9% Average Increase 2011/2012 E	10.6% Average Increase 2012/2013 E	9.5% Average Increase 2013/2014 E
Water Charges:					
Category 1: Residential User					
1.1 Charges per cubic metre (m ³)	Band 1. 0 - 10m ³	3.10	3.40	3.75	4.10
	Band 2. 11 - 15 m ³	7.95	8.80	9.70	10.60
	Band 3. 16 - 50m ³	11.90	13.20	14.60	15.95
	Band 4. > 50 m ³	13.55	15.00	16.55	18.10
1.2 Public connection/prepaid meters per m ³		4.40	4.85	5.35	5.85
1.3 Monthly minimum charge		64.30	70.90	78.30	85.65
Category 2: Non-Residential User					
2.1 Charges per cubic metre (m ³)	Band 1. 0 - 10 m ³	7.95	8.80	9.70	10.60
	Band 2. 11 - 25m ³	7.95	8.80	9.70	10.60
	Band 3. 26 - 50 m ³	13.55	15.00	16.55	18.10
	Band 4. > 50m ³	13.55	15.00	16.55	18.10
2.2 Minimum monthly charge		241.95	268.30	296.70	324.85
Sewer Charges:					
Category 3: Residential User					
3.1 Residential per month (based on 90% water volume x sewer rate)		4.95	5.45	6.00	6.55
3.2 Minimum charge: Residential		30.10	33.35	36.85	40.35
Category 4: Non Residential User					
4.1 Non-Residential per month (based on 90% water volume x sewer rate)		6.50	7.20	7.95	8.70
4.2 Minimum charge Non-Residential		122.20	135.50	149.85	164.05
Other Charges:					
Category 5: Fixed Charges					
5.1 Basic charge per month		33.30	36.90	40.80	44.65
Category 6: New Connection -Water					
6.1 20mm to 22mm in diameter up to 15m in length		923.80	923.80	923.80	923.80
6.2 Refundable deposit Residential		231.55	231.55	231.55	231.55

6.3 Refundable deposit Non-Residential		1,283.25	1,283.25	1,283.25	1,283.25
6.4 Quote rate for installation above 15m in length		Actual Cost	Actual Cost	Actual Cost	Actual Cost
6.5 New connection Quotation fee		30.00	-	-	-
Category 7: New Connection - Sewer					
7.1 Sewer installation up to 15 metres		355.20	355.20	355.20	355.20
7.2 Quote rate for installation above 15m in length		Actual Cost	Actual Cost	Actual Cost	Actual Cost
7.3 Quote rate for manhole installation		Actual Cost	Actual Cost	Actual Cost	Actual Cost
7.4 New connection Quotation fee		30.00	-	-	-
Category 8: Tankered Water Supply					
8.1 Tankered water		13.60per m ³	15.00per m ³	16.55 perm ³	18.10per m ³
Category 9: Reconnection					
9.1 Reconnection fees		32.05	32.05	32.05	32.05
9.2 Refundable re-connection deposit -Residential		212.45	231.55	231.55	231.55
9.3 Refundable re-connection deposit-Non-residential		1,177.30	1,283.25	1,283.25	1,283.25
Category 10: Disconnection for non-payment					
10.1 Disconnection/Reconnection for non-payment penalty - Residential		102.60	102.60	102.60	102.60
10.2 Disconnection/Reconnection for non-payment penalty Non-Residential		311.25	311.25	311.25	311.25
10.3 Illegal connection-Residential		2,091.85	2,319.85	2,565.75	2,809.50
10.4 Illegal connection - Non Residential		6,294.65	6,980.75	7,720.70	8,454.15
Category 11: Borehole Charges					
11.1 Application for new permit (Infrastructure Available) per annum	0 - 400m ³	1,194.25	1,194.25	1,194.25	1,194.25
	> 400m ³	6,634.85	6,634.85	6,634.65	6,634.85
11.2 Renewal of permit (Infrastructure Available) per annum	0 - 400m ³	796.15	796.15	796.15	796.15
	> 400m ³	4,644.40	4,644.40	4,644.40	4,644.40
11.3 Application for new permit (Infrastructure Not Available) per annum	0 - 400m ³	663.45	663.45	663.45	663.45
	> 400m ³	663.45	663.45	663.45	663.45
11.4 Renewal of permit (Infrastructure Not Available) per annum	0 - 400m ³	331.70	331.70	331.70	331.70
	> 400m ³	331.70	331.70	331.70	331.70
11.5 Quote rate for borehole meter connection		Actual Cost	Actual Cost	Actual Cost	Actual Cost
11.6 Sewer discharge -Residential (Based on 90% water volume x sewer rate)		4.95	5.45	6.00	6.55

11.7 Sewer discharge - Non-Residential (Based on 90% water volume x sewer rate)		6.50	7.20	7.95	8.70
Category 12: Trade Effluent Charge					
12.1 Basic charges according to BOD / COD					
Formula: $CC + ((COD-500) \times$ Actual Volume Discharged $\times$ RATE) / 500		RATE = E6.60	RATE = E7.30	RATE = E8.05	RATE = E8.80
Where: RATE = Applicable tariff charge for the year CC = conveyance cost / m ³ of effluent discharged		CC=E1.15	CC=E1.25	CC=E1.35	CC=E1.45
Category 13: Miscellaneous Charges					
13.1 Septic tank / vacuum tanker discharge	Per Load	441.55	489.65	541.55	592.95
13.2 Unmetered fire connection 0-100mm	Per Month	152.80	169.45	187.40	205.20
13.3 Unmetered fire connection > 100mm	Per Month	326.00	361.50	399.80	437.75
13.4 Printout statement	Per page	5.00	5.00	5.00	5.00
13.5 Penalty charge on unpaid cheques		167.70	167.70	167.70	167.70
13.6 Meter testing on application		33.30	33.30	33.30	33.30
13.7 Replacement of vandalised /damaged/tampered meters		Actual Cost	Actual Cost	Actual Cost	Actual Cost
Note: The above tariff will vary according to the number to days between readings					

